Virtual Computer Services: Citrix Receiver for Windows

To Install Citrix Receiver

1. In a web browser, navigate to https://vcs.med.ualberta.ca.

2. Login with your MED username and password.

3. Select the check box to agree to the Citrix License Agreement and then click Install.


   Note: The message may vary depending on the web browser you’re using.

Internet Explorer 11:
5. Click Start.

![Image of Citrix Receiver Welcome window]

6. Select the check box to agree to the Citrix License Agreement and then click Next.

![Image of Citrix License Agreement]

7. Select “No, Thanks.” to joining the Citrix Customer Experience Improvement Program and then click Install.

![Image of Citrix Customer Experience Improvement Program]

8. Click **Finish**.

9. Once installed, go back to the VCS website in your web browser. When prompted, click **Allow**.

   Note: The message may vary depending on the web browser you’re using.

   Internet Explorer 11:
Select the check box to not show you the warning for this program again. Click Allow.

10. You have now successfully installed the Citrix Receiver and have logged into the VCS website. Now it’s time to launch your virtual desktop! Click Windows 7 to begin.

Note: Some users have access to multiple virtual desktops and will see several icons. Click the icon corresponding to the virtual desktop that you’d like to begin using.
11. Once your Windows 7 virtual machine is connected you should see the following:

Note: For more information please refer to the Guide to VCS Desktop located in your Windows 7 Start Menu.
To Uninstall Citrix Receiver

1. Go to Windows Control Panel, Programs and then click Uninstall a program.

2. Click Citrix Receiver and then click **Uninstall**.

3. Follow the instructions to finish uninstalling Citrix Receiver.